

STEM Communications 2022-23 Plan

How the Plan is Developed

- The Communications Team meets at the end of each school year to review what was done and to begin planning for the next school year.
- Retreat includes the following:
 - SWOT Analysis of the Communications team and current plan
 - Development of the next school year's Communications Plan as well as theme.

Communications Planning

- SWOT Analysis
 - Strengths
 - i. Strong creative content creation
 - ii. Positive Community and Staff Engagement
 - iii. Great collaboration between STEM, PTO, SAC and BOD
 - Weaknesses
 - Strategic Plan Communications focus throughout the year
 - ii. Not complete buy-in to Staff Culture changes
 - iii. New admin team to start the school year slowed building of trust (this improved as the year went on)

Communications Planning

- SWOT Analysis
 - Opportunities
 - i. P-TECH, Career Discovery and Concurrent Enrollment
 - ii. Athletics
 - iii. New STEM Leadership/Organizational Structure is clearer
 - Threats
 - i. Declining enrollment
 - ii. Teacher/Staff Retention and Attrition
 - iii. Civil Court Cases
 - iv. Mill/Levy Not passing

Communications Plan Purpose

STEM School Highlands Ranch is committed to open, honest and ongoing communication with our internal (staff and students) and our external (families and community partners) audiences. We understand that maintaining a two-way conversation with our audiences is essential for building relationships and trust. This plan is a working document and we welcome feedback as the year progresses.

- The Communications Plan is intended to:
 - Foster strong relationships through clear and timely communication with all audiences.
 - Provide a framework for how clear and concise communication will be developed and communicated.
 - Outline a communications program that directly helps achieve our strategic goals

Communications Audiences

Internal Audiences

- Students
- Staff and Teachers
- STEM Board of Directors
- Leadership and Administration

External Audiences

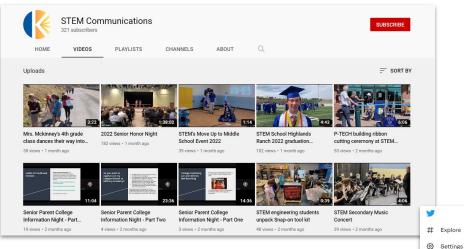
- Parents
- DCSD Board of Education
- Prospective Employees and Families
- Peer Schools
- Parent Organizations (PTO/SAC)
- Industry Partners/Business Organizations
- Elected Officials
- Civic Groups/Neighborhood Associations
- Education Institutions
- Media Members/News Outlets

Communications Channels

- Stemk12.org
- Social Media
 - Facebook
 - Twitter
 - Instagram
 - YouTube
 - LinkedIn
- Newsletters
 - Staff
 - Parent
 - Student (grades 6-12)

- Infinite Campus/School
 Messenger
- Advertisements
- Media Stories
- More

Communications Channels



367 subscribers

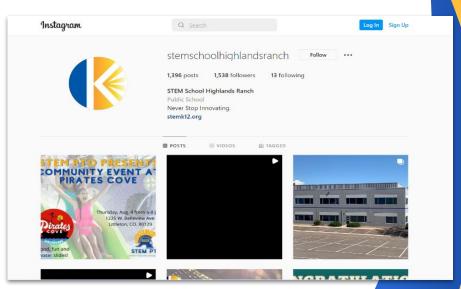
952 followers

5,892 followers



Communications Channels





1,552 followers

Communications Analytics - Facebook

	# of Posts	Links	Photos	Status	Videos
2020-21	526	75	313	100	71
2021-22	613	82	361	41	123

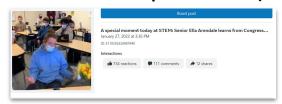
Reach/Post Clicks/Post Reactions (average numbers)

	Links	Photos	Status	Videos
2020-21	671/62/29	862/84/32	851/158/29	893/124/23
2021-22	461/24/2	892/86/32	732/69/12	808/99/39

Communications Analytics

Top performing Facebook Posts of the 2021-22 School Year

Ella Arendale accepted to USAF (video)



Reach – 8281 Post clicks – 1275 Post reactions - 734

STEM statewide rankings (link)



Reach – 3386 Post clicks – 408 Post reactions - 241

STEM students toss first pitch at Coors Field (video)



Reach – 4764 Post clicks – 638 Post reactions - 375

STEM admin participate in Darshana event (photo)



Reach – 3201 Post clicks – 205 Post reactions - 140

Communications Analytics

STEM Video View Counts

*STEM Communications team goal for 2021-2022 was 100,000 views.

	2020-21	2021-22
YouTube	86,008 (505/video) (*STEMmy the puppet anomaly – 63,648 views)	11,819 (83/video)
Facebook	45,077 (429/video)	54,057 (435/video) (+19% overall views)
LinkedIn	460 (153/video)	4,378 (59/video) (+851% overall views)
Instagram	14,674 (248/video)	15,565 (195/video) (+6% overall views)
Twitter	5,888 (245/video)	14,238 (233/video)(+141% overall views)
Total	152,107 views	100,148 views*

Communications Analytics

2021-22 Top Performing Videos

VIDEOS	VIEWS
Ella Arendale accepted to USAF	9,835
STEM students toss out first pitch at Coors Field	6,069
STEM Senior Honor Walk	3,623
STEM's Halloween costume parade	2,302
Deputy Gabe reads to kids	1,642

STEM viewership across the world

United States
Japan
United Kingdom
Phillippines
India
Indonesia
Canada
Australia
Thailand
Malaysia
Vietnam

Singapore

Brazil Italy Russia Turkey Germany Iraq Bangladesh **Pakistan** Israel **United Arab Emirates** Mexico Laos

Argentina **South Korea** Algeria Ireland Spain . **New Zealand Panama** Kazakhstan Brunei Romania Venezuela Kyrgyzstan

Netherlands
Jamaica
Saudi Arabia
Guam
Kenya
Northern Mariana Islands
South Africa
France
Hong Kong

*STEM content is being viewed in 45 different countries
*Jumped from 24 countries during the 2020-2021 school year
*STEM content was only seen in Colorado during the 2019-2020 school year

Roles - Leadership & Administration Team

The School's Leadership & Administration Team guides all communication efforts with assistance from the Communications Team (Director and Manager). Communications efforts include messaging on SWOT (strengths, weaknesses, opportunities and threats), adherence to policy, promoting engagement and relationship building, etc.

It is a team effort!

Roles - STEM Leadership/Administration Team

- LynAnn Kovalesky, Executive Director
- Amie McElroy, Elementary School Director
- Maura Ridder, Middle School Director
- Ryan Alsup, High School Director
- Dr. Jistine Harrison, Director of Student Support
- Michelle Gasser, Professional Development Director

- Sean Kavanaugh, K-8 Dean
- Parag Patel, 6-12 Dean
- Robert Hoornstra, Chief Operating Officer
- Mike Pritchard, IT Director
- Mallory Jimenez, School Nurse
- Star Ake, CPA, Chief Financial Officer
- Melanie Fitzroy, Enrichment Coordinator
- Nicole Bostel, Director of Communications

Roles - Communications Team

- The School's Communications Team is responsible for providing direction and strategy for messaging that is desired by the Leadership Team.
- The team will provide advice and counsel on best practices, as well as the best communications channels to use to disseminate information.
- The Director of Communications will serve as the spokesperson for the school, direct all strategic and policy communications, and all communications planning
- The Communications Manager serving as the back-up spokesperson, creative content developer, social media manager

Roles - Communications Team

Additional areas of focus include:

- Print and digital publications
- Content Development
- Website maintenance and development
- Social media engagement
- Marketing and advertising
- Media Relations and Crisis Communications
- Continued analysis and evaluation of communications functions to identify improvements (feedback)
- Provide media training to staff
- Assist with special projects in relation to PTO, SAC, Board of Directors, etc.

Theme for 2022-23 is #IgnitetheSpark

- Goal: Adopt and infuse 2022-23 Theme throughout all creative content (#IgnitetheSpark)
 - Objective: Get staff, student and community buy-in for our 2022-23 School Year
 Theme
 - Tactic: Create graphics for video, social media, TV screens, Newsletters and more.
 - Get with support to add the hashtag to email signatures
 - Tactic: work with Teacher Support Team to infuse theme into PBLs throughout the school year
 - Tactic: work with the Building Directors to infuse the theme into their communications and interactions with students, staff and families.
 - Tactic: Student & staff profiles at each level throughout the year

Theme for 2022-23 is #IgnitetheSpark

- Goal: Demonstrate STEM's improvements to the work culture
 - Objective: Create/share up to one post a week that demonstrates #IgnitetheSpark #STEMStrongerTogether #STEMStaffSpartans.
 - Tactic: Create print/photo/video content that documents the work that Teacher Support is implementing with Teacher On Boarding
 - Tactic: Create print/photo/video content that documents that work that Teacher Support is implementing with Professional Development/Coaching
 - Tactic: Capture and share engaging real-time content of staff-wide events that help to build positive culture
 - Tactic: Use #IgnitetheSpark and #STEMStaffSpartans with all posts that demonstrate this (help with analytics tracking)
 - Tactic: Use #STEMStrongerTogether as it relates to May 7th, community gathering, support of our community, staff and students, etc.

Theme for 2022-23 is #IgnitetheSpark

- Goal: Showcase student achievement, engagement, success and school pride.
 - Create/share up to one post a week that demonstrates #IgnitetheSpark, #STEMSpartans
 - Tactic: Share and create content around student internships
 - Tactic: Share and create content around student awards
 - Tactic: Share and create content around STEM's athletic department
 - Tactic: Share and create content around the creative arts (music, art and theatre)
 - Tactic: Share and create content around Enrichment Clubs/Activities
 - Tactic: Expand plan around connecting with STEM Alumni

Theme for 2022-23 is #IgnitetheSpark

- Goal: Promote STEM School Highlands Ranch as the premier place for students to attend school; with a specific focus on STEM Secondary to help boost enrollment
 - Objective: Develop marketing materials to help increase enrollment for the 2022-23 School Year.
 - Tactic: Create evergreen content that can be used for marketing purposes on social media
 - Tactic: Create printed collateral that can be used to pass out at community events
 - Tactic: Create a group of interested staff members and students who can help to promote STEM at community events throughout the year.
 - Tactic: Identify the education reporters at each media outlet to build the relationships needed to promote the school. (create a media contact list)

Theme for 2022-23 is #IgnitetheSpark

- Goal: Support fundraising efforts for STEM
 - Objective: Create/share one creative content element once a month on how financial ways to support STEM.
 - Tactic: Highlight efforts by DCSD to get a Bond/Mill Levy on the ballot and to get it passed in order to get more staff/teacher funding
 - Tactic: Create/share content that helps to promote STEM PTO's annual giving campaign STEMGives.
 - Tactic: Create/share content that helps to promote Colorado Gives Day, end-of-the-Year giving, Santa Gift Card Program, etc.
 - Tactic: Post/share content that shows gratitude to the community following fundraising efforts and celebrate goals that are met.

Questions?